



### **Isabel Smith – Reservations Manager**

Isabel was born in Saltcoats, Ayrshire and grew up with her two older brothers. While attending Skerry's College in Glasgow to study Shorthand & Typing & English she also worked in her Father and Mother's Pharmacy. After finishing at college, she went on to work as a Secretary in two local schools.

After marrying her husband Neal, they moved to Great Ayton in North Yorkshire, where he worked as an Engineer and Model Maker, and she worked as Secretary in an Engineering Company.

After a few years, Isabel and her husband were looking to build a career together and decided to buy a 17-bedroom Hotel in the Highlands which they ran for 25 years. Their son and daughter were born during this time and when they grew up, they helped in the Hotel. After 25 years they decided to sell their hotel and retire!

After a while, being the hard workers that they both were, they found that retirement was not for them, and Isabel decided to attend Lochaber College and do a course called "Computer for the Terrified", followed by another course. She then saw a job advertised at Inverloch Castle in the Reservations Department, and applied and got

the job. After a year the Head of Reservations left, and Isabel was rightly awarded the role.

Over twenty years later, it is safe to say that Isabel is an integral part of the team at Inverlochy Castle and contributes massively to its daily success. She keeps everyone right for the day ahead and ensures the complex details and requirements for our guests are met on a continuous basis, without Isabel, we would be lost.